



# Trade and cancellation policy

## Thorsminde Camping and motorhome-spot Aps

### Cabins and camping

The full deposit will be paid no later than 7 days after sending the booking from Thorsminde Camping to one of the following options

Account number 9106 0005852668

IBAN number DK6891 0600 0585 2668

Swift STHYDK21

When booking online, the full amount will be paid immediately with VISA or mastercard.

The following trading and cancellation conditions will then apply.

Cancellation of all bookings up to 90 days before arrival is free of charge, but it will cost DKK 200 of the amount, if we have to transfer the money back to the customer as an administrative fee.

Cancellation from 90 to 60 days before arrival = 25% of the rent.

Cancellation from 60 to 30 days before arrival = 50% of the rent.

Cancellation from 30 to 15 days before arrival = 75% of the rent.

Cancellation from 15 to 0 days before arrival = 100% of the rental price.

Thorsminde Camping shall not be liable to the customer for any breach of the agreement if this is due to circumstances beyond the control of the campsite, including strikes, lockouts, temporary dispositions / restrictions related to paedemia / pan-dami or (other) conditions due to force majeure under Danish law.

Any complaints must be sent to [mail@thorsmindecamping.dk](mailto:mail@thorsmindecamping.dk), after which they will be answered in writing.



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